Mario Ehab Ebrahim

Computer & Electronics Engineer

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PROFESSIONAL SUMMARY

➢ Computer Engineering graduate with solid experience in IT support, system administration, and web development. Skilled in troubleshooting, hardware/software maintenance, and database management. Worked on academic and freelance projects, including a Smart Greenhouse system combining hardware and software. Passionate about problem-solving, continuous learning, and contributing effectively in team environments. Seeking an entry-level role in IT or software to apply technical knowledge and grow professionally.

EDUCATION

- Thebes Academy – Faculty of Engineering, Computer Engineering Department
Graduated: 2023 | Grade: Good

Work EXPERIENCE

- **Remote Web Developer**
Freelance – May 2022 to September 2022

  - Developed and maintained responsive websites using HTML, CSS, and JavaScript.
  - Built user-friendly interfaces and ensured cross-browser compatibility.
  - Collaborated remotely with clients to deliver tailored web solutions.
  - Applied version control practices and testing for functionality and performance.

- **IT Help Desk & System Admin Trainee**
Kiriazi Company – Training Program

  - Provided technical support and troubleshooting for hardware/software issues.
  - Assisted in system administration tasks including user management and network setup.
  - Gained hands-on experience in IT infrastructure and enterprise systems.

- **Data Center Trainee**
Thebes Academy – Training Program
  - Assisted in maintaining data center operations.
  - Learned about server management, networking basics, and system monitoring.

- **Military Service – Engineering Projects Department, Mostaqbal Misr for Sustainable Development.**
[2023 – 2024].

  - Assisted in project coordination and technical documentation within the Engineering Projects Department.

  - Gained hands-on experience in infrastructure and development projects.

- **ESC Pumps – Engineering Supplies & Consultancy Company**
  IT Help Desk & Web Assistant
  (September 2025 – Present)

  - Provided technical support to company staff and resolved hardware and network issues.
  - Managed and maintained the company's website using **WordPress**.
  - Updated online content and added new products to the website.
  - Collaborated with the marketing team on digital campaigns and website optimization.
  - Ensured smooth operation of IT systems and supported daily business needs.

————————————————————— Projects ——————————————————————

- Smart Greenhouse (Graduation Project)

    - Designed and implemented a greenhouse system integrating hardware sensors and software applications.
    - Automated environmental controls to optimize plant growth conditions.
    - Technologies: C++, Arduino, database integration, and software interface design.

———————————————————— Technical Skills ——————————————————————

- Programming: C, C++, Java, Python
- Web Development: HTML, CSS, JavaScript
- Databases: SQL Server
- Operating Systems: Windows, Linux
- Tools & Platforms: Git, VS Code.
- Networking: Basic LAN/WAN concepts, network troubleshooting.
- Word, Excel, PowerPoint.

————————————————————— Soft Skills ——————————————————————

- Problem Solving
- Teamwork & Collaboration
- Communication Skills
- Time Management
- Adaptability & Fast Learning

————————————————————— Certificates ——————————————————————

- IT Help Desk & System Administration Training – Kiriazi Company (2019)
- Data Center Training – Thebes Academy (2023)